



Date/Time:
October 11, 2023

Location: Zoom

Chairs: Jim Brown, Tonia LaRiviere

In Attendance:

Elizabeth Kaleta, Tonia LaRiviere, Paul Schmold, Yolande Carrozier, Douglas Barns, Jim Brown, Chris Otter, Colleen McGann, Nada – City of Edmonton, Cory Porter, Joanne Dorn, Dan Pederson, Darren Garlough, Curtis Maile, Maria, Alison Kernick, Copelan Manzer, Heather Craig, Shannon Mills, Taylor Bauer, Dominic Philip Shaw, Toni Freimark

Meeting Minutes

Welcome
Land Acknowledgement
Breakout Rooms
Meeting Considerations
Review of meeting minutes

11:20 -12:55

Discussion items

CTA Update September

- Trips provided – 82135.
- All trips that are unaccommodated are same day requests, they did schedule and provide for all advanced bookings.
- Unaccommodated –427
- ACE Trips – 957
- On-board times – under 15 minutes – 12.4%
- 15-29 minutes – 37.2%
- 30-44 minute – 25.8%
- 45-59 minutes – 13.8%
- 60- 74 minutes – 6.5%
- 75 – 89 minutes – 2.9%
- 90 minutes or more – 1.5%
- Average wait times under 3 minutes – 93.66%, 3-5 minutes – 2.97% and over 5 minutes – 3.37%

DATS Update September

- Registration trips carried – 62,396
- Unaccommodated trips same day – 1,422
- Overall, on time performance – 91%
- On board time OBT less than 15 minutes – 14.69%
- 15-29 minutes – 32.71%
- 30-44 minute – 19.83%
- 45-59 minutes – 13.62%
- 60- 74 minutes – 7.73%
- 75 – 89 minutes – 7.07%
- 90 minutes or more – 3.02%

- Rolling out an electronic fare payment system to all users, this will be coming early 2024. There will be a transition period while this gets rolled out, people will still be able to use their current transit fare while the electronic version gets finalized.

Curtis Maile – City of Grand Prairie

- -Rolled out new services in Grand Prairie during the month of September.
- -Free rides for youth -under 17 years of age - Ride for free
- -Extended services until 11pm

Calgary Fair Community Voices – Dan Pederson

- Calgary Transit is implementing frequency adjustments, elevating service on mainline routes while reducing frequency on less-utilized routes in select neighborhoods.
- We are sending out surveys.
- Fire side chats "Transit Conversations" gathering stories. Trying to understand the impact that this new system will have on the transit users. Monday Oct.23/ Thorncliff Library 10:30-12:30

Snow Clearing Campaign

- Snow & Ice Advocacy letters – 1st draft letters could be used to be sent to Gov't officials-councilmen & women.
- Missing from the letter – Alleyways, Windrows left by snowplows impede access to bus stops & curb cuts.
- More control over sidewalk cleaning by homeowners should be added to the letter.
- Call out to members – what needs to be added to the letter?
- Tonia is spearheading an educational campaign focused on snow and ice control. She is collaborating with Edmonton's communications team to develop targeted materials for both neighborhoods and businesses pertaining to snow and ice removal.
- If there are any specific issues stakeholders would like to address in our advocacy letter, please contact co-chairs Tonia and Jim at tonia@shaw.ca and brownjim@shaw.ca .

Jim Brown

- Outreach – Is there anyone you feel would be a good addition to our meeting(s). The more people we can expose to what we are trying to do here the better. Elizabeth will send out invitations.

Vehicle for Hire – Cory Porter

- Always trying to improve services -Please reach out to Cory directly with any comments or concerns.
- Always trying to make sure we have enough vehicles on the road.

Nada Djokic - City of Edmonton - Vehicle for All

- We are mandating all driver training for the City of Edmonton.
- Procurement for a consultant to develop that work has just ended.
- Hopefully able to announce in coming weeks who the successful supplier is to create these modules.
- Hoping to begin a comprehensive fare review.
- Looking at how we move forward with wheelchair accessible taxi's.

Action items:

- Continue planning for the snow and ice advocacy letter –submit any suggestions to Elizabeth and then it will be included in the letter. Letter will be submitted for final review to Tonia and Jim and once finalized will be sent to representatives of all municipalities.

Wrap-Up/Adjournment

Next meeting:

Date: November 8th, 2023

Time: 1:30 PM

Location: Zoom