

**Date/Time:**

June 8<sup>th</sup>, 2022 / 11:00 AM – 1:00 PM

**Location:** Zoom

**Chairs:** Christopher Gordon, Jim Brown

**In Attendance:**

Christopher Gordon (Community Advocate)  
 Dan Pederson (Community Advocate)  
 Amber Staples (Vantage Enterprises Ltd)  
 Brittany McFarlane (DDRC)  
 Colleen McGann (Community Advocate)  
 Ashraf Mithani (CTA)  
 Arda Erturk (Roll Canada)  
 Colleen Huston (Disability Action Hall)  
 Sam Mason (VAD)  
 Tonia LaRiviere (City of Edmonton)  
 Darren Garlough (City of Calgary)

Meri Topchieva (AAN)  
 Mezaun Lakh Evin (AAN)  
 Jim Brown (Community Advocate)  
 Diane Kreuger (ILRCC)  
 Toni Freimark (City of Medicine Hat)  
 Jonathan Van Heyst (Bike Calgary)  
 Alex Jack (Community Advocate)  
 Colleen Peters (Community Advocate)  
 Margot Brunner (VAD)  
 Sarah Ferguson (City of Calgary)

## Meeting Minutes

Land Acknowledgement  
 Welcome and Introductions

Review/Approval of previous meeting's minutes

**Topics of Discussion:****Roll Canada E-Scooter Presentation:**

- Roll is the only Canadian-owned, developed, and operated shared, micro-mobility provider.
- They currently offer their services in Red Deer, St. Albert, and Cochrane.
- Roll has Automated Parking Enforcement (APE) where riders are required to take a photo of how they parked their scooter to end their trip. If there are 3 improperly parked strikes on an account, users are banned.
- After 8 pm (in Alberta) users need to pass a cognitive test to ride the scooter. This is used to prevent drunk driving.
- Made "Roll for Everyone" program where eligible participants receive 50% off every trip.
- Partnered with several companies such as Student Price Card (SPC) Neo Financial, Google Maps, and more.
- Adapted e-scooters for people with disabilities are not offered in Canada but are offered in the US. Micro-mobility is still at an early stage in Canada, and Roll will see more accessibility features soon.

- People with cognitive disabilities might have trouble passing the mandatory cognitive test even when they are not impaired. More research will be done in the future to absolve people with cognitive disabilities from the test.
- Some cities such as Ottawa and Edmonton have advised e-scooter companies to program a sound for e-scooters to prevent accidents from happening.
- Roll will look into Pedesting, a mobile app that identifies mobility barriers and provides accessible routes for their e-scooters.
- Europe has attachments for wheelchair users where they can attach to e-scooters and use their electric power. There will be additions to e-scooters such as these in the future.

### **Upcoming Pedesting Event:**

- Register here: <https://www.eventbrite.ca/e/pedesting-community-event-join-the-movement-tickets-352104111877>

### **Fair Calgary Community Voices**

- Calgary Transit is presenting its Fair Entry strategy on July 7th.
- Meri and Colleen will analyze the report, bring their findings back to the table, and either write a letter of support or voice their concerns about the strategy.
- Dan has documented his experience of applying online for the Calgary low-income bus pass.
- Please find both video links here: 1) <https://www.youtube.com/watch?v=u9p5-SA1hoc> 2) <https://www.youtube.com/watch?v=uLcOque1BNs>
- Dan is meeting with a representative from Fair Entry to raise the concerns he has experienced while applying for the low-income bus pass.
- The funding agreement for Calgary's Fair Entry program ends in November 2022. As there is no guarantee for funding, we need to advocate for low-income transit passes provincially.

### **Update on the letter for the City Council(s)**

- Once Jim drafted the letter, it was shared with First Calgary to create a clear ask from The City of Calgary. In the meantime, The City of Calgary funded Calgary Transit to increase safety measures, which postponed us sending the letter to City Councilors.
- As the circumstances are constantly changing, we encourage everyone who has experienced transit violence to call 311 to report their experience and share it with AAN for advocacy efforts.
- Safety on transit is also a concern for Edmonton. Councilors discussed these concerns, and they will be implementing mandatory driver training in the coming months. Additionally, an ETS report will be shared with them.
- Police have reported the challenges on safety on transit in the following Council meeting, item 11.3.3, please click the following link to see the report: <https://pub-calgary.escribemeetings.com/Players/ISIStandAlonePlayer.aspx?Id=9ee7542e-9aa1-4890-aaf0-06334fe834b8> ( start time is 29:50)
- Please click the following link for the presentation to Council: <https://pub-calgary.escribemeetings.com/FileStream.ashx?DocumentId=210679>



## **Update from Bike Calgary Project with Public Library**

- The event's format was changed from a presentation to a panel. No additional presenters were needed.

## **CTA Report**

- Total Trips Provided – 63,747
- On-time performance – 94.51%
- Calls received – 38,376
- Web bookings – 717
- Trips booked and provided over the web – Requested: 11,135 Provided: 7,609
- “At Fault” Concerns – 24
- Commendations – 36
- WAV pilot program is over and has received funding to run as a full program.
- 5-point harnesses have previously been mandatory for people with disabilities who take their seatbelts off regularly to ensure their safety in public transportation. Customers who have used them previously can continue using them; however, new customers are not mandated to use them.
- Calgary is the only city in Canada that use 5-point harnesses.
- AAN has received some concerns about Calgary Transit surrounding their customer service, booking accessible taxis, wait times, and service operators not showing up on time. We will continue these discussions at our next meeting.

## **Action Items:**

- Meri and Mezaun will collect stories from consumers who experience violence on transit.

Wrap-Up/Adjournment

## **Next meeting:**

**Date:** September 14<sup>th</sup>, 2022

**Time:** 11:00 AM – 1:00PM

**Location:** Zoom

***Please note that we will not be meeting in July or August. Have a nice summer!***